

Terms & Conditions

Effective Date: 20 Dec 2023

Welcome to Mettlesoft Technologies ("we," "us," "our"). By using our website (mettlesoft.com.au) or engaging with our services, you agree to the following terms and conditions:

1. Payment Terms

- We require an advance payment before project commencement.
- The remaining balance must be paid within 7 days of project deployment.
- Any additional changes or modifications outside the scope of the initial invoice will be billed separately through supplementary invoices.
- Different payment terms may apply and will be notified to the client prior to payment.

2. Cancellation Policy

- Once a project has commenced, cancellation is not permitted.
- If a cancellation request is made, billing will be based on the proportion of the project completed at the time of the cancellation.

3. Return Policy

- Services rendered are non-refundable. Any issues or concerns will be addressed in accordance with the agreed-upon project scope and terms.

4. Intellectual Property

- All materials, designs, and content provided by us remain our property until full payment is received.
- Upon full payment, ownership of the final deliverables will transfer to the client.

5. Limitation of Liability

- To the extent permissible by law, Mettlesoft Technologies is not liable for any indirect, consequential, or incidental damages arising from the use of our services.

6. Governing Law

- These terms are governed by the laws of courts of Victoria, Australia. Any disputes will be subject to the exclusive jurisdiction of the courts in that jurisdiction

Contact Us

For any questions or concerns regarding these terms, please contact us at:

hello@mettlesoft.com.au

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